



Transcript from May 20, 2010 to May 26, 2010

All times are Pacific Time

May 20, 2010

- 12:24 am **localgovchat:** 30 minutes until #localgovchat with @JohnFMoore moderating. Come one, come all.
- 12:28 am **transpr:** RT @localgovchat: 30 minutes until #localgovchat with @JohnFMoore moderating. Come one, come all.
- 12:38 am **sarahebourne:** Tonight's #localgovchat at 9pmEDT features guest host @JohnFMoore Can't wait to see his questions!
- 12:44 am **JohnFMoore:** @sarahebourne #localgovchat
- 12:44 am **JohnFMoore:** @sarahebourne Sarah,they are going to be awesome :-)) #localgovchat
- 12:46 am **localgovchat:** We are 15 minutes away from an awesome night of #localgovchat. Bring your conversational selves, @JohnFMoore is serving up the questions
- 12:51 am **JohnFMoore:** With @RupertMike missing #localgovchat tonight lets do him proud. 50 pushups for anyone who does not participate :-)) #localgovchat
- 12:54 am **transpr:** @JohnFMoore Bring it John! #localgovchat
- 12:57 am **JohnFMoore:** @transpr You got it Darrel. 2 more minutes #localgovchat
- 12:59 am **localgovchat:** IT's 9 pm ET, time for #localgovchat. Start with quick introductions. Q1 in a few minutes.
- 12:59 am **JohnFMoore:** Intro: John Moore, Blogger, CTO, Guest Moderator #localgovchat
- 1:00 am **purserj:** RT @localgovchat: IT's 9 pm ET, time for #localgovchat. Start with quick introductions. Q1 in a few minutes.
- 1:01 am **purserj:** #localgovchat James Purser Development Coordinator for the Local Government and Shires Association NSW
- 1:01 am **JohnFMoore:** Hey James #localgovchat
- 1:02 am **transpr:** intro: Darrel Cole, transportation PR for gov clients and infrastructure clients #localgovchat
- 1:02 am **purserj:** @JohnFMoore Hi John, so you're mr #localgovchat for this evening?
- 1:03 am **allisonhornery:** Hi #localgovchat - Allison Hornery, Local e-Gov strategist and evangelist - Australia(ish)
- 1:03 am **localgovchat:** First question in 2 minutes #localgovchat
- 1:04 am **JohnFMoore:** @purserj I am, hope I can do half the job Mike does as he rocks it weekly #localgovchat
- 1:05 am **localgovchat:** Q1. Thoughts on Charlotte's choice not to allow citizens to see comments by other citizens? <http://cot.ag/aOnzSZ> #localgovchat
- 1:06 am **purserj:** #localgovchat Q1 puts a crimp in the discussion aspect of any consultation
- 1:07 am **JohnFMoore:** @purserj How so James? (I agree, curious of your thoughts though) #localgovchat
- 1:08 am **transpr:** Q1 Foolish. OK to have posts reviewed, but conversation point. #localgovchat

- 1:09 am **allisonhornery:** #localgovchat Q1 - this mirrors a divide here in .au about making comments on planning developments visible online... very polarising issue
- 1:09 am **kristyfifelski:** #localgovchat Sorry I'm late. I'm the City of Reno's web manager and my first time participating in localgovchat!
- 1:10 am **transpr:** @kristyfifelski Cool, great to have more.... #localgovchat
- 1:10 am **JohnFMoore:** @allisonhornery Alison, are opinions evenly divided or is small group on board with it? #localgovchat
- 1:10 am **purserj:** #localgovchat isolated comments means hundreds of conversations instead of 1
- 1:10 am **JohnFMoore:** @kristyfifelski Welcome to #localgovchat #localgovchat
- 1:11 am **ElaineatLondon:** Q1-don't agree w/ this approach -defies the nature of the medium, which is free-flowing 2-way dialogue #localgovchat
- 1:11 am **kсениacoffman:** @localgovchat First timer; manage marketing for a co involved in muni infrastructure for 'crime cameras' - hence my interest #localgovchat
- 1:12 am **NETDe:** #localgovchat Hi all, Sam here From ACT, Australia. Web Designer and Web 2.0 adviser in Feb Gov
- 1:12 am **HyperBrendan:** #localgovchat Brendan Brooks, Economic Development Officer of Port Stephens Council @BizPortStephens, assists with soc med, keen observer
- 1:12 am **transpr:** @ksениacoffman glad to see you again... #localgovchat
- 1:13 am **localgovchat:** Q2. I see @SarahEBourne lets go to accessibility. What do local govts need to keep in mind? #localgovchat
- 1:13 am **sarahebourne:** #localgovchat Sarah Bourne from Mass.Gov, checking in late after helping son with his resume
- 1:13 am **BizPortStephens:** #localgovchat i guess i should observe and potentially participate from this account
- 1:14 am **LauraMattis:** @localgovchat Wonder what fear is w/letting other citizens see comments? FB not only place 2 share info, ppl will find alt way #localgovchat
- 1:14 am **JohnFMoore:** @BizPortStephens Please join in, the more opinions and thoughts the better #localgovchat
- 1:15 am **JohnFMoore:** @LauraMattis Was wondering the same. As follow-up to #1 while you consider #2.. Is there ever a good time to block access? #localgovchat
- 1:15 am **purserj:** #localgovchat Q2 Start from WCAG2 and work up from there
- 1:15 am **transpr:** @BizPortStephens Don't sit on sidelines! #localgovchat
- 1:16 am **LauraMattis:** 1st timer to this chat, Laura from No. VA, sales, mgmt, & trng professional, recently new to blogging! I enjoy working w/govt. #localgovchat
- 1:16 am **allisonhornery:** @JohnFMoore Tends to be small group that's gone fully open, but have really reaped the benefits from it... #localgovchat
- 1:16 am **kristyfifelski:** #localgovchat Q2 Anyone want to do an accessibility study on our site.... for free? We need some improvements, but \$ always an issue.
- 1:16 am **sarahebourne:** Q2 Accessibility- so many nuances. 1st use headings. 2nd label form elements 3rd use good alt text #localgovchat
- 1:17 am **purserj:** #localgovchat Q1 Followup: Yes, a flamewar is never conducive. Monitoring and moderation is perfectly acceptable if done correctly
- 1:18 am **JohnFMoore:** RT @purserj: Yes, a flamewar is never conducive. Monitoring and moderation is perfectly acceptable if done correctly #localgovchat
- 1:18 am **sarahebourne:** Q2: Solict volunteers to help you. Give assistive tech users a channel to let you know about problems #localgovchat
- 1:18 am **JanaHK:** Wanted to share a new guide for government on 8 essential elements for designing social media policy bit.ly/8XC6aH #localgovchat
- 1:19 am **transpr:** Q1, 2 @JohnFMoore You should moderate as gov. And delete offensive, rude

remarks, but allow debate. #localgovchat

- 1:19 am **kristyfifelski:** #localgovchat Q2 Are local govts bound to federal guidelines, 508? Is it only if we accept federal funds? I was never clear on this.
- 1:20 am **JohnFMoore:** RT @kristyfifelski: Q2 Are local govts bound to federal guidelines, 508? Is it only if we accept federal funds? I Anyone? #localgovchat
- 1:21 am **NETDe:** #localgovchat Q1 doesnt really seem to promote open comms, it just seems like another website
- 1:21 am **sarahebourne:** @purserj Start with WCAG2? That's a little cruel! WebAIM.org has good guidance, well written #localgovchat
- 1:21 am **poet1968:** RT @NETDe: #localgovchat Q1 doesnt really seem to promote open comms, it just seems like another website
- 1:22 am **JohnFMoore:** 2 more minutes to Q3 #localgovchat
- 1:22 am **transpr:** Unless local rules, but 508 is fed \$\$ rule RT @JohnFMoore: RT @kristyfifelski: #localgovchat
- 1:22 am **BizPortStephens:** #localgovchat Q1- i think it is important to demonstrate effective customer service in regard to dealing with online requests and complaints
- 1:23 am **sarahebourne:** @kristyfifelski 508 doesn't apply to state/local govt (except for things directly funded by feds.) But pts of Telecomm Act may #localgovchat
- 1:24 am **kristyfifelski:** #localgovchat Q2 I wonder if the rules change for us with 508 now that we're a .gov website...
- 1:25 am **transpr:** Q2 Surprised at how many don't know fed accessible rule. It's good to understand even if not required. #localgovchat
- 1:25 am **localgovchat:** Q3. While #geosocial like #Foursquare and #Gowalla are getting hyped, what value can they provide you at the local level? #localgovchat
- 1:25 am **sarahebourne:** @kristyfifelski Also, ADA applies to any govt employee (i.e., for systems used by them); 508 can be used to comply #localgovchat
- 1:25 am **JohnFMoore:** RT @transpr: Q2 Surprised at how many dont know fed accessible rule. I Is there a good place to see rules? #localgovchat
- 1:26 am **NETDe:** @sarahebourne You don't agree with WCAG2? We will be converting our site soon #localgovchat cc @purserj
- 1:26 am **JohnFMoore:** RT @LocalGovChat Q3. While #geosocial like #Foursquare and #Gowalla are getting hyped, what value can they provide you? #localgovchat
- 1:26 am **transpr:** @kristyfifelski Just depends if you received federal funds for specific site or project #localgovchat
- 1:27 am **localgovchat:** Q3. While #geosocial like #Foursquare and #Gowalla are getting hyped, what value can they provide you? #localgovchat
- 1:28 am **JohnFMoore:** RT @localgovchat: Q3. While #geosocial like #Foursquare and #Gowalla are getting hyped, what value can they provide you? #localgovchat
- 1:29 am **JohnFMoore:** @SarahEBourne, what sites should local gov folks review to understand 508 in simple terms? #localgovchat
- 1:29 am **NETDe:** #localgovchat Q3 might be able to use #geosocial for updates, industry events, eg check in and get something free
- 1:30 am **JohnFMoore:** Any interest in the #geosocial stuff or skip to next question? #localgovchat
- 1:30 am **transpr:** Lots of examples, but fed site is here <http://bit.ly/4xYDMZRT>. Also, many guides. @JohnFMoore: RT @transpr: Q2 see rules? #localgovchat
- 1:31 am **poet1968:** RT @NETDe: #localgovchat Q3 might be able to use #geosocial for updates, industry events, eg check in and get something free
- 1:31 am **transpr:** Q3 It's too far out for gov clients now. Still challenge to get FB and Twitter. #localgovchat
- 1:31 am **purserj:** #localgovchat I don't think anyones had a real look at geosocial and lg

- 1:32 am **kristyfifelski:** #localgovchat Q3 Any tool that promotes our local shops and businesses can help increase our sales tax revenue #foursquare
- 1:32 am **JohnFMoore:** RT @transpr: Lots of examples, but fed site is here <http://bit.ly/4xYDMZRT>. Also, many guides. I Thanks #localgovchat
- 1:32 am **localgovchat:** Q4. Major cities are making great strides with open311. What can be done to bring this to the local level? #localgovchat
- 1:32 am **jdarrah:** #geosocial tools can give gov attractions + rec ctrs promo ops thru tools like #foursquare + iPhone Apps. #localgovchat Q3
- 1:32 am **NETDe:** #localgovchat Q3 we are putting #geocodes in all our projects going back 20 years and data is available on a map, realeasing soon
- 1:32 am **ElaineatLondon:** RT @transpr: Agreed. Q3 It's too far out for gov clients now. Still challenge to get FB and Twitter. #localgovchat
- 1:32 am **sarahebourne:** Might be better to spend more time on the new WCAG2 than the 10 yr old 508, @JohnFMoore 508 Refresh in progress #localgovchat
- 1:33 am **JohnFMoore:** @sarahebourne Would you be interested in doing a guest post on what might change in the refresh? #localgovchat
- 1:33 am **JohnFMoore:** RT @localgovchat: Q4. Major cities are making great strides with open311. What can be done to bring this to the local level? #localgovchat
- 1:34 am **NETDe:** #localgovchat Q3 I think that they can provide value though
- 1:34 am **transpr:** Q3 probably better chance to use other tools if you are already working from inside. #localgovchat
- 1:35 am **GovTwit:** RT @localgovchat: Q4. Major cities are making great strides w/open311. What can be done to bring this to the local level? #localgovchat
- 1:35 am **JohnFMoore:** Q4. #open311 is adding real value in DC, SF, Boston. Too far away for localgov? #localgovchat
- 1:35 am **LauraMattis:** I run into this a lot RT @transpr: Q3 It's too far out for gov clients now. Still challenge to get FB and Twitter. #localgovchat
- 1:36 am **kristyfifelski:** #localgovchat Q4 I just watched the SF video today on www.govtech.com about open311. Lots of potential.
- 1:38 am **localgovchat:** 2 minutes until next question #localgovchat
- 1:38 am **kachok:** Q4. #open311 has values in DC - we have bunch of internal projects it will enable right now #localgovchat
- 1:38 am **NETDe:** @LauraMattis @transpr so what can we do so it's no so far out there for gov? #localgovchat
- 1:38 am **transpr:** Q4 It wasn't so long ago, that even doing blog was frightening to gov. #open311 and crowdsourcing, et al great, but takes time #localgovchat
- 1:39 am **jdarrah:** #seeClickFix can complement and localize open311 initiatives #localgovchat Q4
- 1:39 am **kachok:** I'm late - quick intro: I run @octolabs at dc.gov #localgovchat
- 1:39 am **localgovchat:** Q5. Which social platforms (blogs, videos, twitter, facebook) are most effective with your citizens? Why? #localgovchat
- 1:39 am **Pittwater2010:** #localgovchat Hi sorry we're late joining everyone this evening!
- 1:39 am **JohnFMoore:** @Pittwater2010 Welcome to the chat #localgovchat
- 1:40 am **JohnFMoore:** RT @jdarrah: #seeClickFix can complement and localize open311 initiatives I Are there other options too? #localgovchat
- 1:40 am **JohnFMoore:** RT @localgovchat: Q5. Which social platforms (blogs, videos, twitter, facebook) are most effective with your citizens? Why? #localgovchat
- 1:40 am **purserj:** #localgovchat twitter, blogs, forums are so far the best that I've seen. Facebook is causing concerns though with their "community pages"
- 1:41 am **kristyfifelski:** #localgovchat Q5 We get the most interaction on FB (700 comments so far),

but the most viewership of our YouTube videos (35,000 views)

- 1:42 am **kachok:** I see promise in #geosocial stuff - location based games, qr tags, badges - most obvious application is social #open311 #localgovchat
- 1:42 am **urbandata:** Q4.A. Engage neighborhood partners& budget watchdogs who need systems to measure hyperlocal govt service performance. #open311 #localgovchat
- 1:42 am **sarahebourne:** Q5 I think we're seeing the most enagement with Twitter and our blogs. Facebook has potential, but issues, too #localgovchat
- 1:42 am **transpr:** @NETDe @LauraMattis If work in or with gov push 4 #opengov. Baby steps, but keep going fwd. Each win is another example to use #localgovchat
- 1:42 am **ElaineatLondon:** Q5 twitter and facebook work well for us right now. Appalled tho at the FB privacy issues and new community pages. #localgovchat
- 1:43 am **Pittwater2010:** #localgovchat Off topic, interested in everyone's thoughts on Facebook council pages. Some concerns here in Oz re no input from local gov
- 1:43 am **localgovchat:** RT @purserj: . Facebook is causing concerns though with their "community pages" I What concerns? Do others also have concerns? #localgovchat
- 1:43 am **JohnFMoore:** @kristyfifelski How many videos do you have posted? How long to get to 35000 views? Content in videos? Thanks #localgovchat
- 1:43 am **sarahebourne:** @purserj Issues w/ facebook community pages indeed! @adrielhampton has been writing about that. #localgovchat
- 1:44 am **JohnFMoore:** RT @purserj: . Facebook is causing concerns though with their "community pages" I What concerns? Do others also have concerns? #localgovchat
- 1:44 am **transpr:** Any examples of this? RT @urbandata: Q4.A. Engage neighborhood partners& budget watchdogs govt performance. #open311 #localgovchat
- 1:44 am **JohnFMoore:** RT @sarahebourne: @purserj Issues w/ facebook community pages indeed! Yes, @AdrielHampton, can you send a URL to your post? #localgovchat
- 1:44 am **purserj:** #localgovchat the FB issues relate to lack of control or consultation before pages were created. SM in LG is still sensitive issue here
- 1:45 am **Pittwater2010:** #localgovchat Q5 Blogs & Twitter proving popular, FB still in its infancy, just using for events @ this stage
- 1:45 am **jdarrah:** Open311 taps into business units' need to answer citizens' Q and deliver online services to many ppl rather than 1to1 (FAQ) #localgovchat
- 1:45 am **BizPortStephens:** #localgovchat looking at it now in terms of local govs as employers and the implications of code of conduct with employees status
- 1:45 am **kristyfifelski:** #localgovchat Q5 Yes, big conversation on @govloop today and yesterday about the community pages.
- 1:45 am **GovTwit:** Added New Hampshire Local Government Center's Twitter feed to GovtTwit's social media directory: @nhlgc: <http://bit.ly/dxOJRj> #localgovchat
- 1:45 am **dslunceford:** Added New Hampshire Local Government Center's Twitter feed to GovtTwit's social media directory: @nhlgc: <http://bit.ly/dxOJRj> #localgovchat
- 1:45 am **NETDe:** #localgovchat Q5 we are just starting to use YouTube, will report back when some time has passed
- 1:46 am **sarahebourne:** Reminded by @kristyfifelski: Some activity on videos. Our parks & enviro ppl get good traffic on Flickr #localgovchat Q5
- 1:46 am **101recruitment:** RT @BizPortStephens: #localgovchat looking at it now in terms of local govs as employers and the implications of code of conduct with employees status
- 1:46 am **localgovchat:** Related to Q5, is anyone outright banning the use of Facebook? #localgovchat
- 1:46 am **transpr:** Q4 I'm not convinced outside pressure will force gov to implement SM. Must have champions inside. #localgovchat
- 1:47 am **Pittwater2010:** #localgovchat Q5 again, also FB is blocked for majority of staff due to concerns about wasting staff time!
- 1:47 am **urbandata:** Q5.A. Lots of direct employee-citizen & citizen-citizen #civicengagement in

some cities @seeclifix, but still a new platform #localgovchat

- 1:47 am **JohnFMoore:** @Pittwater2010 Interesting... Just #Facebook or other channels too? #localgovchat
- 1:47 am **transpr:** Q5 Clients more hesitant with FB, but for my work, Twitter best, FB must because of volume of people #localgovchat
- 1:49 am **localgovchat:** 2 minutes to next question. #localgovchat
- 1:49 am **transpr:** Q4. I think key part of that question was "major cities". Will be long time for trickle down to smaller etc. #localgovchat
- 1:49 am **sarahebourne:** For facebook community page issues, see latest 2 posts at <http://adrielhampton.com/> (and @govloop per @kristyfifelski) #localgovchat
- 1:50 am **Pittwater2010:** @JohnFMoore #localgovchat just FB, Twitter is open to anyone who wants to use it
- 1:50 am **jdarrah:** Effectiveness is relative to objectives. Twitter better 4 crises/breaking issues; our blog better 4 humanizing org +context #localgovchat Q5
- 1:51 am **NETDe:** @transpr @lauramattis #localgovchat great points raised by both of you, trying to keep mgt informed, having issues over risk and security
- 1:51 am **localgovchat:** Q6. What have you been able to accomplish via social media that you were not able to previously? #localgovchat
- 1:52 am **Pittwater2010:** @jdarrah #localgovchat Well said! We'd agree with that. Twitter great for traffic hold-ups for example
- 1:52 am **JohnFMoore:** RT @localgovchat: Q6. What have you been able to accomplish via social media that you were not able to previously? #localgovchat
- 1:52 am **sarahebourne:** RT @jdarrah: Effectiveness is relative to objectives. Twitter better 4 crises/breaking issues; our blog better 4 humanizing org +context #localgovchat Q5
- 1:53 am **NETDe:** @localgovchat #localgovchat a lot of Aus gov departments still do but that is changing slowly
- 1:53 am **transpr:** Q6 Another tool in the PR toolbox. Combined with other outreach, we can tell stakeholders before media.#localgovchat
- 1:53 am **Pittwater2010:** #localgovchat Q6 Immediacy of comms, better interaction plus we look a bit cooler than local gov normally does!
- 1:53 am **LauraMattis:** Q6- I've learned things & met ppl never expected. For me, Twitter & LinkedIn are great source of inspiration & my creativity. #localgovchat
- 1:54 am **kristyfifelski:** #localgovchat Q6 According to the latest Pew Internet report - engaging minorities.
- 1:54 am **sarahebourne:** Q6 Without twitter, I would not be exchanging ideas and information with all of you this evening #localgovchat
- 1:54 am **MichaelWillett:** RT @transpr Q6 Another tool in the PR toolbox. Combined with other outreach, we can tell stakeholders before media. #localgovchat
- 1:55 am **urbandata:** @transpr Local interests pushed for open sys in DC, SF. Civic improvement cycle is fed by n'hoods-they need to agree on value. #localgovchat
- 1:55 am **jdarrah:** Effectiveness tied to objective. Our Facebook pages good 4 online communities ie volunteers; video good for complex issues #localgovchat Q5
- 1:55 am **NETDe:** @localgovchat #localgovchat informal feedback that we otherwise might not have got from stakeholders, more openness too!
- 1:55 am **localgovchat:** Q7. With budgets as tight as they are, how do you learn about best practices, train? #localgovchat
- 1:55 am **Pittwater2010:** @sarahebourne #localgovchat Plus great to chat with tweeps from across the world!
- 1:55 am **MichaelWillett:** Good! RT @Pittwater2010 @jdarrah #localgovchat Well said! We'd agree with that. Twitter great for traffic hold-ups for example

- 1:56 am **transpr:** @NETde Is slow process, but all worth it. Policies out there. See @sarahebourne in Mass, @TedNguyen in Calif. @lauramattis #localgovchat
- 1:57 am **Pittwater2010:** #localgovchat Q7 Hard to @ the moment, we have a freeze on training, just trying to attend freebies
- 1:57 am **sarahebourne:** Q7 That's easy: follow the right ppl on twitter and you can learn more in one day than you used to in a month #localgovchat
- 1:57 am **NETDe:** Q7 you have to do a lot of that kind of stuff on your own time, #localgovchat
- 1:57 am **transpr:** @urbandata Yep, and those are huge cities. Not trickling down to smaller yet. #localgovchat
- 1:58 am **MichaelWillett:** RT @dslunceford Added #NH Local Government Center's Twitter feed to GovtTwit's SM directory @nhlgc <http://bit.ly/dxOJRj> #localgovchat
- 1:58 am **transpr:** RT @sarahebourne: Q7 That's easy: follow the right ppl on twitter , you can learn more in one day than you used to in a month #localgovchat
- 1:59 am **allisonhornery:** Agree! RT @sarahebourne: Q7 That's easy: follow the right ppl on twitter, learn more in one day that you used to in a month #localgovchat
- 1:59 am **dslunceford:** Q6: Build new skills, meet new people, spark new ideas + opp to create something useful (assuming others find GovTwit useful) #localgovchat
- 1:59 am **localgovchat:** Q7 is near the end. While you answer, will note a couple of items . Thanks @JohnFMoore for moderating. #localgovchat
- 1:59 am **Pittwater2010:** #localgovchat Q7 There's a lot of open source to play with on the net, just finding the time to do it
- 1:59 am **urbandata:** Q6.A #NHV & other #localgov show immediate response & accountability, in social media setting @seeclifix: not prvsly possible #localgovchat
- 1:59 am **LauraMattis:** Definitely! RT @sarahebourne: Q7 Thats easy: follow right ppl on twitter & u can learn more in 1 day than u used to in a month #localgovchat
- 1:59 am **dslunceford:** This --> RT @sarahebourne: Q6 Without twitter, I would not be exchanging ideas and information with all of you this evening #localgovchat
- 1:59 am **sarahebourne:** @NETde <http://mass.gov/socialmedia> has link to "Social Media Guidance & Best Practices" for MA #localgovchat
- 2:00 am **kristyfifelski:** #localgovchat Q7 We launched educational webinars this year for #NAGW (www.nagw.org) which are free to members.
- 2:00 am **transpr:** Got to sign off folks. Son bed time! Great and thanks to @JohnFMoore , one of my favs! #localgovchat
- 2:00 am **JohnFMoore:** FREE Training? Check out on-line Social Business Executive Summit, great topics: <http://www.customerthink.com/sbs10jfm> #localgovchat
- 2:00 am **Pittwater2010:** @sarahebourne #localgovchat Thanks for the the tip!
- 2:01 am **Pittwater2010:** @JohnFMoore #localgovchat We will - thanks for passing it on!
- 2:01 am **JohnFMoore:** @transpr Take care Darrel #localgovchat
- 2:01 am **JohnFMoore:** Great chat everyone. Any final pitches? #localgovchat? #localgovchat
- 2:01 am **LauraMattis:** Yes! RT @dslunceford: This -> RT @sarahebourne: Q6 W/o twitter, I would not b exchanging ideas & info w/all of u this evening #localgovchat
- 2:02 am **localgovchat:** Great chat everyone. Any final pitches? #localgovchat?
- 2:02 am **sarahebourne:** Big thank you to @JohnFMoore for being our moderator for this eveing's #localgovchat!
- 2:02 am **JohnFMoore:** Thank you for participating tonight and letting me guest moderate. You have taught me much, once again #localgovchat
- 2:03 am **kristyfifelski:** #localgovchat Final Pitch :) - Read my post today on @govfresh <http://govfresh.com/2010/05/reno-2-0-how-reno-gov-is-going-gov-2-0/>
- 2:03 am **Pittwater2010:** #localgovchat Great to chat with you all - good night to those in the northern hemisphere! Have a good day those in the southern!

- 2:04 am **Pittwater2010:** @kristyfifelski #localgovchat thanks - we'll check it out.
- 2:04 am **purserj:** #localgovchat another good one this week. Thanks to @JohnFMoore for stepping up :)
- 2:04 am **JohnFMoore:** RT @kristyfifelski: Read my post today on @govfresh <http://govfresh.com/2010/05/reno-2-0-how-reno-gov-is-going-gov-2-0/> #localgovchat
- 2:05 am **LauraMattis:** Thx 2 all, I enjoyed the chat 2night. I'm passionate abt trng, improving biz performance & #SoMe, look fwd 2 keeping in touch! #localgovchat
- 2:07 am **lukefretwell:** RT @kristyfifelski: #localgovchat Final Pitch :) - Read my post today on @govfresh <http://bit.ly/c4Ba7Y>
- 2:07 am **govfresh:** RT @kristyfifelski: #localgovchat Final Pitch :) - Read my post today on @govfresh <http://bit.ly/c4Ba7Y>
- 2:08 am **NETDe:** #localgovchat I'm on linkedin if you want to connect au.linkedin.com/in/samlivo Add your Twitter name in the invite! Hope to hear from you
- 2:09 am **NETDe:** #localgovchat another good one this week. Thanks to @JohnFMoore for stepping up :) /via @purserj > I'll second that!
- 2:10 am **JohnFMoore:** RT @lukefretwell: RT @kristyfifelski: #localgovchat Final Pitch :) - Read my post today on @govfresh <http://bit.ly/c4Ba7Y> #localgovchat
- 2:12 am **adrielhampton:** #govjacking: More than 120 Facebook "community pages" for Roanoke County Schools ... <http://post.ly/gQZT> #localgovchat
- 2:16 am **JohnFMoore:** RT @adrielhampton: #govjacking: More than 120 Facebook "community pages" for Roanoke County Schools ... <http://post.ly/gQZT> #localgovchat
- 2:20 am **rupertmike:** A big thank you to @JohnFMoore for stepping in tonight for #localgovchat. Really appreciate it.
- 2:20 am **localgovchat:** RT @rupertmike A big thank you to @JohnFMoore for stepping in tonight for #localgovchat. Really appreciate it.
- 2:22 am **JohnFMoore:** RT @rupertmike: A big thank you to @JohnFMoore for stepping in tonight for #localgovchat. Really appreciate it. I A pleasure Mike
- 2:23 am **jessweiss:** #localgovchat Sorry I missed out this week. Jammed with a side project. Looking forward to reviewing the stream! See you next week.
- 2:30 am **slger123:** RT @sarahebourne: Q2 Accessibility- so many nuances. 1st use headings. 2nd label form elements 3rd use good alt text #localgovchat
- 2:45 am **dslunceford:** RT @adrielhampton: #govjacking: More than 120 Facebook "community pages" for Roanoke County Schools ... <http://post.ly/gQZT> #localgovchat
- 2:45 am **GovTwit:** RT @adrielhampton: #govjacking: More than 120 Facebook "community pages" for Roanoke County Schools ... <http://post.ly/gQZT> #localgovchat
- 2:53 am **localgovchat:** RT @govloop Gov't Agencies Starting to Use Facebook Ads #gov20 #opengov <http://ning.it/9mKk7a> --- #localgovchat
- 3:55 am **gndv:** RT @jdarrah: Open311 taps into business units' need to answer citizens' Q and deliver online services to many ppl rather than 1to1 (FAQ) #localgovchat
- 8:23 am **markpkenyon:** RT @sarahebourne: Q7 That's easy: follow the right ppl on twitter and you can learn more in one day than you used to in a month #localgovchat
- 10:38 am **transpr:** THanks for convo and mentions in #localgovchat @elaineatLondon @LauraMattis @NETde @MichaelWillett @urbandata @JohnFMoore
- 10:39 am **transpr:** @urbandata Great insight on #localgovchat. Thanks
- 5:24 pm **LauraMattis:** Ditto! RT @transpr: THanks for convo & mentions in #localgovchat @elaineatLondon @LauraMattis @NETde @MichaelWillett @urbandata @JohnFMoore
- 9:52 pm **NETDe:** > it was great chatting @transpr: THanks for convo and mentions in #localgovchat @elaineatLondon @LauraMattis @MichaelWillett @JohnFMoore?

May 23, 2010

- 2:25 pm **rupertmike**: Writing draft internal memo mandating agency Twitter handle be placed on all staff email signatures. #localgovchat
- 6:57 pm **kachok**: RT @rupertmike: Writing draft internal memo mandating agency Twitter handle be placed on all staff email signatures. #localgovchat
- 7:14 pm **jdarrah**: Wow RT @kachok: RT @rupertmike: Writing internal memo mandating agency Twitter handle be placed on all staff email signatures. #localgovchat

May 24, 2010

- 12:24 am **RegBazile**: Nice RT @rupertmike: Writing draft internal memo mandating agency Twitter handle be placed on all staff email signatures. #localgovchat
- 2:37 pm **localgovchat**: #localgov PIOs, what's you're biggest challenge? New discussion @govloop <http://bit.ly/bnSajM> (via @krazykriz) #localgovchat
- 4:07 pm **krazykriz**: #MuniGov Public Information Officers: What keeps you up at night? <http://bit.ly/beaE5k> #LocalGovChat #LocalGov
- 4:57 pm **rupertmike**: RT @krazykriz #MuniGov Public Information Officers: What keeps you up at night? <http://bit.ly/beaE5k> #LocalGovChat #LocalGov
- 5:04 pm **JohnFMoore**: RT @rupertmike: RT @krazykriz #MuniGov Public Information Officers: What keeps you up at night? <http://bit.ly/beaE5k> #LocalGovChat #LocalGov
- 8:11 pm **NAGW**: RT @kristyfifelski: #localgovchat Q7 We launched educational webinars this year for #NAGW (www.nagw.org) which are free to members.
- 8:11 pm **NAGWTips**: RT @kristyfifelski: #localgovchat Q7 We launched educational webinars this year for #NAGW (www.nagw.org) which are free to members.
- 9:14 pm **SunshineReview**: #Maryland cuts back on professional conferences (ahem, partying) <http://bit.ly/94mwFu> #MD #localgovchat #statebooks

May 26, 2010

- 6:14 pm **localgovchat**: Tons of great content to discuss tonight on #localgovchat from #g2e. Come join is tonight at 9 EST.
- 6:14 pm **rupertmike**: Tons of great content to discuss tonight on #localgovchat from #g2e. Come join is tonight at 9 EST.
- 6:15 pm **kristyfifelski**: RT @localgovchat: Tons of great content to discuss tonight on #localgovchat from #g2e. Come join is tonight at 9 EST.
- 6:24 pm **rupertmike**: #localgov wunderkind @dustinhaisler session about kick off at #g2e. Join other's tonight at 9 EST for #localgovchat.
- 6:56 pm **localgovchat**: Check out @dustinhaisler giving preso on @manorlabs at #g2e. #localgovchat Saying fear of 'open' can't paralyze you.
- 6:57 pm **NAGWTips**: RT @rupertmike: Tons of great content to discuss tonight on #localgovchat from #g2e. Come join is tonight at 9 EST.
- 6:59 pm **localgovchat**: 'Manor should put Beta on city logo. We are a petri dish of experimentation' - @dustinhaisler #g2e #localgovchat
- 7:19 pm **FMBS**: RT @localgovchat: Tons of great content to discuss tonight on #localgovchat from #g2e. Come join is tonight at 9 EST.
- 9:44 pm **localgovchat**: RT @NAGWTips RT @rupertmike: Tons of great content to discuss tonight on #localgovchat from #g2e. Come join is tonight at 9 EST.
- 11:20 pm **localgovchat**: 100 Minutes until #localgovchat #g2e edition. Tonight's chat inspired by @garyvee's keynote. You have the tech, but does gov have passion?
- 11:21 pm **rupertmike**: RT @localgovchat 100 Minutes until #localgovchat #g2e edition inspired by @garyvee's keynote. You have the tech, but does gov have passion?

11:48 **rupertmike:** So why was @garyvee at #g2e today again? <http://is.gd/cqAQp> #localgovchat
pm

11:57 **govdigest:** Does your agency have the passion for Gov 2.0? - #Localgovchat / #g2e
pm @garyvee Edition Tonight at 9 EST <http://bit.ly/bdoyp6>

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